European Lawyers’ Union
Annual Conference

Efficacy
and efficiency
of the rules
applying
to the tourists

Palma de Mallorca,
28 and 29 may 2009
**THURSDAY, 28 MAY 2009**

*Meeting-place:* Balearic Island Bar Association  
*Address:* Rambla de los Duques de Palma nº 10, Tel. 971 714 225

16:30 h. Participant’s registration  
17:00 h. Opening Ceremony  

Welcome reception from the Honour Round Table Conference’s Competent Authorities:  
- President of the Balearic Islands:  
  *Mr. Francesc Antich Oliver*  
- Balearic Islands’ Minister of Presidency,  
  *Mr. Albert Moragues*  
- Balearic Islands’ Minister of Tourism,  
  *Mr. Miquel Nadal*  
- Dean of the Balearic Island Bar Association,  
  *Mr. Juan Font Servera*  
- European Lawyers’ Union President,  
  *Mr. Noël E. Lerycke Paquet*

18:00 h. “Introductory general approach”  
(European and Spanish Law Panorama)  
*Speaker:* Mr. Miguel Coca Payeras. Civil Law Professor at Balearic Islands University (UIB).  

19:00 h. Cocktail offered by the Balearic Island Bar Association

**FRIDAY, 29 MAY 2009**

*Meeting-place:* Balearic Island Bar Association  
*Address:* Rambla de los Duques de Palma nº 10, Tel. 971 714 225

**First Round: “Tourist’s rights”**  
Under the Chairmanship of Ms. Sandra Capllonch Cerdà. General Director of the Balearic Public Justice Department.

9:30 h. “The defence of the one acquiring long-distance touristic services”  
*Speaker:* Mrs. Antonia Paniza Fullana:  
Civil Law Lecturer at the Balearic Island University. Member of the Touristic Law Research Commission at the Balearic Island University (UIB).

10:00 h. “The accommodation services user’s defence”  
*Speaker:* Mrs. Nélida Tur Faúndez:  
Civil Law Lecturer at the Balearic Island University. Member of the Touristic Law Research Commission at the Balearic Island University (UIB).

10:30 h. “The tourist as user of transport service”  
*Speaker:* Mrs. Belén Ferrer Tapia:  
Civil Law Lecturer Assistant at the Balearic Island University. Member of the Touristic Law Research Commission at the Balearic Island University (UIB).

11:00 h. Coffee-break offered by the Commerce Chamber of Majorca
11:30 h. “The defence of combined tour’s acquirer and/or user”
Speaker: Mrs. Mª Nélida Tur Faúndez:
Civil Law Lecturer at the Balearic Island University (UIB). Member of the Touristic Law Research Commission at the Balearic Island University (UIB).

12:00 h. Second Round: “The tourist as citizen”

12:00 h. “The tourist as owners (hotel condominium; time-sharing)”
Speaker: Mr. Pedro Munar Bernat.
Civil Law Lecturer at the Balearic Island University. (UIB).

12:30 h. “The Balearic Islands Tourists socioeconomic profile”
Speaker: Mrs. Margarita Payeras, Mrs. Marta Jacobs and Mrs. Mª Antonia García. Economy Lecturers at the Balearic Island University (UIB).

13:30 h. Lunch - Restaurant

15:30 h. Third Round: “Tourist’s protection: efficiency”
Under the Chairmanship of Mr. Jean-Pierre SPITZER, Lawyer, European Lawyers Union’s Scientific Director.
A) “The tourist’s defence (from the European and Spanish point of view”)
Speaker: Mr. Claude Bontinck, Lawyer member of the Brussels Bar Association and European Lawyers Union’s Honour President.
Speaker: Mr. Lorenzo Ros Sánchez, lawyer, ex Dean of the Balearic Bar Association and Member of the Lawyer’s General Council.

B) “Tourist’s defence before Public Authorities”
Speaker: Mr. Lluis Saura Lluvià, Roca Junyent’s Law firm Partner. Magistrate in leave of the Catalonia’s High Court of Justice and Associate Lecturer at the Pompeu Fabra University (UPF) of Barcelona.

17:00 h. Symposium-debate: “Tourism’s nowadays situation, and particularly, tourists’ rights”
Moderator:
• Mr. Miquel Roca i Junyent, Roca Junyent’s Law firm Chairman.

Participants:
• Mr. Álvaro Middleman, Chairman of Air Berlin and of Mallorca’s Tourism Promotion.
• Mr. Juan Gual de Torrella, Chairman of Mallorca’s Chamber of Commerce.
• Mr. Aurelio Vázquez, Chairman of the Balearic Hotels Association.
• Mr. Pedro Iriondo, Chairman of the Balearic Islands Travel Agencies.
• Mr. José Angel Torres Lana, Civil Law Professor at the UIB. Director of the Touristic Law Research Commission at the Balearic Island University.

18:15 h. Closing
Tourism Junior Minister, Mr. Joan Mesquida Ferrando

20:30 h. Gala Dinner – Restaurant Bahía Mediterráneo (Promenade)
SOCIAL ACTIVITIES PROGRAM FOR COMPANIONS. UAE’S ANNUAL CONFERENCE, PALMA DE MALLORCA 29 MAY, 2009

Majorca’s North Sightseeing, on a wonderful route through the spots and villages of Tramuntana Mountains.

Meeting point at the hotel at 10:00 a.m.
One coach will pick you up and will take you to the charming Soller’s train station, in order to cover the route Palma-Sóller.

Sóller’s Train. (Train Time Departure at 10:50 a.m.)
This railway covers this 27,3 km route uninterruptedly from 1912.

Visit to the village of Sóller (11:50 a.m.)
Located 3 Kms ahead its Port, ‘Sóller’s Port, the village lies on a great bowl-shaped fertile valley. Sóller shares its valley with the Fornalutx village, and the small village Biniaraix. Besides, the valley is well known for its orange trees orchards, and for its millennial olive trees lines. Once in Sóller, you will enjoy of spare time so that you can visit around the centre of this charming village, located in the middle of the Majorcan’s mountains.

Visit to the Port of Sóller – Sa Foradada-Deià (12:15 p.m. meeting point at the railway station in the village of Sóller)
Passing by the Port of Sóller, we will leave towards our new destination, Sa Foradada’s viewpoint, from where we will be able to enjoy wonderful views of the north coast of the island. Afterwards, we will stop in the idyllic village of Deià, a brief but worth visiting and compulsory stop in our way.

Lunch at Can Costa’s Restaurante-Celler mallorquín (13:30 p.m.)
In our way to Valldemossa, we will make a stop to have lunch in a typical Celler of mallorcan’s meals.

Visit to Valldemossa (La Cartuja) (15:30 p.m.)
After lunch time, we will take advantage of our visit to Valldemossa in order to visit la Cartuja. The whole visit starts for the Church, neoclassical style construction, decorated by great artists and former time’s handcrafters. Then we will go on with the visit to the Village Museum, which includes a Special Section dedicated to the ancient Guasp Printing Press, Luis Salvador’s Archduke Room, the Art Gallery “La Serra de Tramuntana”, as well as one contemporary art collection. Going through La Cartuja Square, and passing by the painter Coll Bardolet’s Art Studio, you can find the King Sancho’s Palace, a luxurious mansion that keeps the old Cartuja elements, such as the access staircase, the cloister and the defence tower. Among the cultural activities that take place in la Cartuja, it deserves a special mention the Chopin Festival that has taken place for more than twenty years.

Back to Palma de Majorca (17:30 p.m.)
Back to the hotels by coach. (Scheduled arrival by 18:00 p.m.)
Privileged location on the Promenade, in the middle of the Palma. **Gran Meliá Victoria** offers impressive views of the Palma de Majorca’s historic centre, as well as of the bay that goes along the coast.

Gran Meliá Victoria’s Hotel offers you the following services:
- **Prestigious location on the Promenade with gorgeous views over the Bay.**
- **Internet access in every room.**
- **Room Service available 24 hours, resides the well known Restaurant à la carte ‘Veritas’, ‘La Terraza Victoria’ and the Saloon Bar.**

**Rates 2009**
The following rates are exclusive and specially made to the attendants of the UAE’s Annual Conference in Palma de Majorca on the 29 May, 2009.
*We kindly ask you to mention that you are attending the UAE’s Conference, when making the reservation.

Rates to be applied in Euros and valid for the number of rooms and nights offered (shortest stay of two nights):

**T. 0034 971 732 542**  
**Date: 28 – 30.05.2009**  
**Gran Meliá Victoria 5* GL**

- Twin Room individual usage  
  **CLASSIC** 140,00 €  
- Twin Room CLASSIC 160,00 €
- Twin Room individual usage  
  **PREMIUM** 170,00 €
- Twin Room PREMIUM 200,00 €

Rates per room and day, Breakfast Buffet Included.  
7 % VAT included.

*The economical conditions herein mentioned have a 15 days validity period.  
The rates will be applied only for the herein referred dates.  
This Budget can not be considered as a reservation.*